

# Monthly Service Report

SC-2026-0001 · SMOKE-S8 · August 2026

## Contract summary

|                     |                                                                    |
|---------------------|--------------------------------------------------------------------|
| Contract            | SC-2026-0001                                                       |
| Customer            | SMOKE-S8                                                           |
| Project             | P-2026-0360 SLICE 5 E2E · Assignments on approval · 20260821063030 |
| Period              | August 2026 (2026-08-01 -> 2026-08-31)                             |
| Cadence             | Consumption                                                        |
| Spare policy        | Company                                                            |
| Currency            | TZS                                                                |
| Monthly retainer    | 500,000                                                            |
| Labour rate/hr      | 50,000                                                             |
| Callout fee         | 150,000                                                            |
| Parts markup        | 25.0 %                                                             |
| Free callouts/month | 1                                                                  |

## Preventive Maintenance executed (1)

| PM #          | Site            | Asset  | Type | Template | Done       | Done by | Client | Status |
|---------------|-----------------|--------|------|----------|------------|---------|--------|--------|
| PM-2026-00001 | Kariakoo Branch | GEN-S8 | GEN  | SMOKE_S8 | 2026-08-10 | FS Musa | -      | Done   |

## Callouts resolved (2)

| Callout #     | Site            | Asset  | Cat    | Reported   | Resolved   | Labour hrs | Emerg? | SLA                    |
|---------------|-----------------|--------|--------|------------|------------|------------|--------|------------------------|
| CO-2026-00001 | Kariakoo Branch | GEN-S8 | URGENT | 2026-08-10 | 2026-08-10 | 1.50       |        | BREACH R+254.4h S+2.0h |
| CO-2026-00002 | Kariakoo Branch | GEN-S8 | URGENT | 2026-08-20 | 2026-08-20 | 3.00       | Y      | BREACH R+14.4h S+0.0h  |

## SLA Compliance

| Category | Total | Within SLA | Breached | Compliance % |
|----------|-------|------------|----------|--------------|
| Urgent   | 2     | 0          | 2        | 0.0 %        |
| Overall  | 2     | 0          | 2        | 0.0 %        |

## Parts consumed (1)

| SKU             | Part         | Qty | UoM | Unit cost | Line cost |
|-----------------|--------------|-----|-----|-----------|-----------|
| SMOKE-S8-OIL    | 15W40 Oil 5L | 5   | L   | 25,000    | 125,000   |
| Total (at cost) |              |     |     |           | 125,000   |

## Cost summary (invoice preview)

| Line                                                        | Qty | Unit    | Unit price | Total   |
|-------------------------------------------------------------|-----|---------|------------|---------|
| Monthly retainer · August 2026                              | 1   | month   | 500,000    | 500,000 |
| Callout CO-2026-00001 · Kariakoo Branch [FREE within quota] | 1   | callout | 0          | 0       |
| Callout CO-2026-00002 · Kariakoo Branch (emergency x2.0)    | 1   | callout | 300,000    | 300,000 |
| Labour · 2 callouts in August 2026                          | 4.5 | hrs     | 50,000     | 225,000 |
| Mileage · site visits in August 2026                        | 30  | km      | 1,500      | 45,000  |

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| Line                             | Qty | Unit | Unit price | Total     |
|----------------------------------|-----|------|------------|-----------|
| Line                             | Qty | Unit | Unit price | Total     |
| Part · SMOKE-S8-OIL 15W40 Oil 5L | 5   | L    | 31,250     | 156,250   |
| Subtotal (TZS)                   |     |      |            | 1,226,250 |

## Sign-off

Prepared by: \_\_\_\_\_ Date: \_\_\_\_\_

Reviewed by (PM): \_\_\_\_\_ Date: \_\_\_\_\_

Accepted by (Customer): \_\_\_\_\_ Date: \_\_\_\_\_